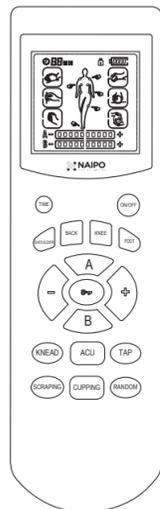




User Manual



Electronic Pulse Massager  
Model: MGEP-AS2018

Introduction

Thank you for purchasing the Naipo Electronic Pulse Massager. Please read this user manual carefully and keep it in a safe place for future reference. If you need any assistance, please contact our support team with your product model number and Amazon order number.

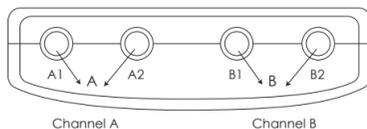
Included

- 1 x Pulse massager
- 1 x USB cable
- 4 x Connecting wire
- 5 (pair) x Pads
- 1 x User manual
- 3 x AAA battery

Product Specifications

|                          |                                 |
|--------------------------|---------------------------------|
| Model                    | MGEP-AS2018                     |
| Name                     | Naipo Electronic Pulse Massager |
| Output frequency         | 0-47HZ                          |
| Output pulse width       | 31US                            |
| Output voltage 0.5K load | 0-70                            |
| Output pulse circuit     | 2                               |
| Battery                  | 3*AAA battery                   |
| Input voltage            | AC110-220                       |
| Working time             | 0-60 minutes                    |
| Environment temperature  | -20°C - 40°C                    |
| Relative humidity        | ≤85%                            |

Product Diagram



- Long press this button for 2-3 seconds to turn on the product with the screen displaying all things, and the product will shift to mode selection state after 2 seconds. The default working time is 20 minutes (when time is up, the product will shut off automatically); Long press this button to turn off the product.
  - Set the time via this button (10-60 minutes). There are 6 timer settings: 10/20/30/40/50/60 minutes.
  - Adjust the massage intensity of Channel A via this button.
  - Adjust the massage intensity of Channel B via this button.
  - Increase one intensity level with each press of this button (maximum intensity level: level 20).
  - Decrease one intensity level with each press of this button (lowest intensity level: level 1).
  - Long press to lock the function buttons and long press again to unlock.
- Mode buttons
- Mode 1: Kneading
  - Mode 2: Acupuncture
  - Mode 3: Tapping
  - Mode 4: Scraping
  - Mode 5: Cupping
  - Mode 6: Auto-combination
- Massage Area Guiding:
- It's recommended to press this button to experience deep tissue massage on shoulders.
  - It's recommended to press this button to experience Tuina massage on back.
  - It's recommended to press this button to experience gentle massage on calves.
  - It's recommended to press this button to experience Shiatsu massage on feet.

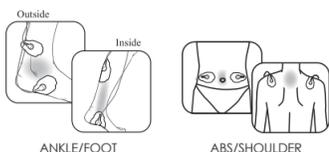
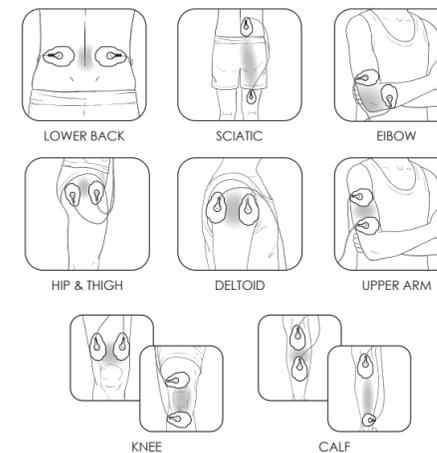
Mode Description

| Mode Name          | Description   | Function  |
|--------------------|---|---|
| Kneading           | Simulating Tuina is a hands-on body treatment which opens the flow of Qi through the meridians.   | It's especially effective for sciatica, muscle spasms, and pain on the back, neck, and shoulders. It also helps alleviate chronic conditions such as insomnia, constipation, headaches, and the tension associated with stress. |
| Acupuncture        | Simulating acupuncture provides the same sensation without needles by utilizing electronic pulse to achieve the sensation of different needle depths.   | By stimulating specific acupuncture points, it corrects imbalances in the flow of Qi through channels known as meridians. Please read the acupuncture chart.  |
| Tapping            | Simulating tapping is intended to produce a hard thumping sensation that massages your muscles, which can give you an invigorating and revitalizing feeling.  | It's especially effective for muscle relaxation.  |
| Scraping           | Simulating Guasha with a low frequency setting provides the user with a scratching and kneading sensation. Guasha releases unhealthy elements from injured areas and stimulates blood flow and healing. | Guasha is effective in acute and chronic internal organ disorders. Patients may see immediate relief from pain, stiffness, fever, chill, cough, wheeze, nausea, and vomiting, etc.  |
| Cupping            | Simulating cupping contracts muscles with relatively constant stimulation.  | Cupping is used to relieve back pain, neck pain, stiff muscles, anxiety, fatigue, migraines, rheumatism, cellulite, etc.  |
| Random combination | Simulating Shiatsu is a type of alternative massage consisting of finger and palm pressure, stretcher, and other massage techniques.  | Shiatsu can help facilitate recovery from many minor ailments. From headaches and back pain to problems relevant to digestion, sinus, and skin.   |

Product Operation Guide

- Install a pair of pads on a connecting wire and connect the connecting wire to the product via the output port.
- Remove the protective film and apply the pads on muscles.
- Install the product with batteries or connect it to the power supply with a USB cable, and long press the power button for 2-3 seconds to turn on the product. The default massage mode is kneading and the default massage time is 20 minutes.
- Choose among 6 different modes (kneading, acupuncture, tapping, scraping, cupping, and auto-combination) via mode buttons.
- Press the "A" button to adjust the massage intensity of port A1 and port A2; Press the "B" button to adjust the massage intensity of port B1 and port B2. The operation of the "A" button and the operation of the "B" button are independent and would not interfere with each other. Press the "+" button to increase the massage intensity and press the "-" button to decrease the massage intensity.
- Press the "T" button to adjust time among 6 settings: 10/20/30/40/50/60 minutes.

Guides for Pad Placement



User Tips

- It's recommended to use the product for 2-3 times per day, with 20-30 minutes for each time.
- It's recommended that the pads from the same port be applied on the same side of the body.
- The product is mainly intended to stimulate muscles and promote blood flow, so it's recommended to apply the pads on areas with more muscles for massage.
- The product can also work with the USB cable being connected to the power supply when there is no battery inside it.

Important Safeguards

- There should be a good connection between the pads and the connecting wire.
- The pads from a port can only be applied on a user when using.
- Make sure 2 pads are applied properly on the skin and that they are not overlapping.
- After checking the connection, turn on the product: Please turn off the product first before removing the pads from the skin.
- Do not stick a pad to another to avoid short circuit.
- Do not use the product on or near the heart, the head, the neck, the privates, the injured areas, the chest, or the mouth.
- Do not use the product while driving, operating machinery, or undertaking exercise with unconscious muscle shrinkage to avoid possible dangers or injuries.
- People listed below should not use the product:
  - People who have suffered from an acute disease or trauma, or people who have experienced a surgery in the past 6 months.
  - People with cardiac dysfunction.
  - People with epilepsy.
  - People with high blood pressure.
  - People with a high fever.
  - People with cancer.
  - People with an infectious disease.
  - People with a malignant tumor.
  - People who have experienced a surgery recently.
  - People with skin problems.
  - Pregnant women.
  - People with undiagnosed pain syndromes.

- The intensity should be set with the level on which you feel soothing, and there should be no feeling of pain.
- Stop using the product immediately if pain is felt.
- Do not touch the pads when the product is being turned on.
- Keep the product beyond reach of children.

Questions & Answers

| Problem  | Cause  | Solution   |
|--|--|--|
| The product does not work.   | There exists a loose connection or improper operation.                                 | Please check whether the product has been connected properly.<br>2 pads should be used simultaneously and the protective film should be removed before usage.                          |
| The pads could not be attached to the skin well.   | There exists dust or dirt on the pads, which might weaken the electrical conductivity. | Please keep the skin clean without sweat before each use.<br>Attach the protective film back on the pads promptly after usage.<br>Do not use under direct sunlight or in humid places. |
| The intensity from one pad is stronger than that from the other.   | It's a normal phenomenon, for different areas of your body will react differently.     | Nothing needs to be done. Make sure that the pads are moist and that they contact the skin well.   |
| During the massage, a painful burning sensation is felt on the skin or the stimulation becomes weakened. | The pads are not attached firmly on the skin.<br>The pads are too dry.                 | Apply a few drops of water on the adhesive surface of each pad and make sure that the pads are attached firmly on the skin during the use.   |

|  |  |   |
|--|--|---|
| The product is on, but no sensation is felt from the pads.                       | Both pads are not firmly attached on the skin. | Make sure both pads are firmly attached on the skin.  |
|  | There is a loose connection.                   | Make sure all connections are in good condition (the connection between the main body and the connecting wire; the connection between the connecting wire to the pads). |
|  | The intensity level needs to be increased.     | Increase the intensity level.   |
| The pads could not be stuck on the skin even after cleaning and moistening them. | The pads need to be replaced.                  | Replace with new pads.  |
| The product could not be turned on or the screen is dim.                         | The batteries are running low.                 | Replace the batteries.  |
| The product does not provide adequate pain relief.                               | The product has not been used for long.        | It's recommended to use the product for 2-3 times per day, with 20-30 minutes for each time   |

Product Maintenance

- After using the product, turn off it, and remove the pads. Place the product in a cool and dry place for next use.
- Please keep the product clean by trying to keep the pads free of dust and making sure that there is no dirt, oil, or emulsion on the skin when using the product.
- After usage, please attach the protective film back on the pads.
- Storage environment: Please avoid storing under direct sunlight and in places with high temperature and high humidity.
- Storage temperature: -20°C -60°C
- Maximum relative humidity: 80%
- Atmospheric pressure: 80KPa-105KPa

Recommend Massage Areas



Warranty & Customer Support

For questions, assistance, support, or warranty claims, please contact us via the email or the address below.

Web: www.naipocare.com  
E-mail: support@naipocare.com  
Address: Huanan City Electronic Trading Building P07 Room 120, Longgang District, Shenzhen, China.

\*Note: Products purchased directly from Naipo benefit from our after-sales service. If the purchases are made from other selling teams, we recommend you contact them for warranty issues.

Shenzhen Pinlong E-Commerce Co., Ltd.  
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